



Obair i gcomhpháirtíocht: Working in partnership

# Public Alert: Boil Water Notice

Irish Water and Cork County Council

## Macroom

### PUBLIC WATER SUPPLY SCHEME

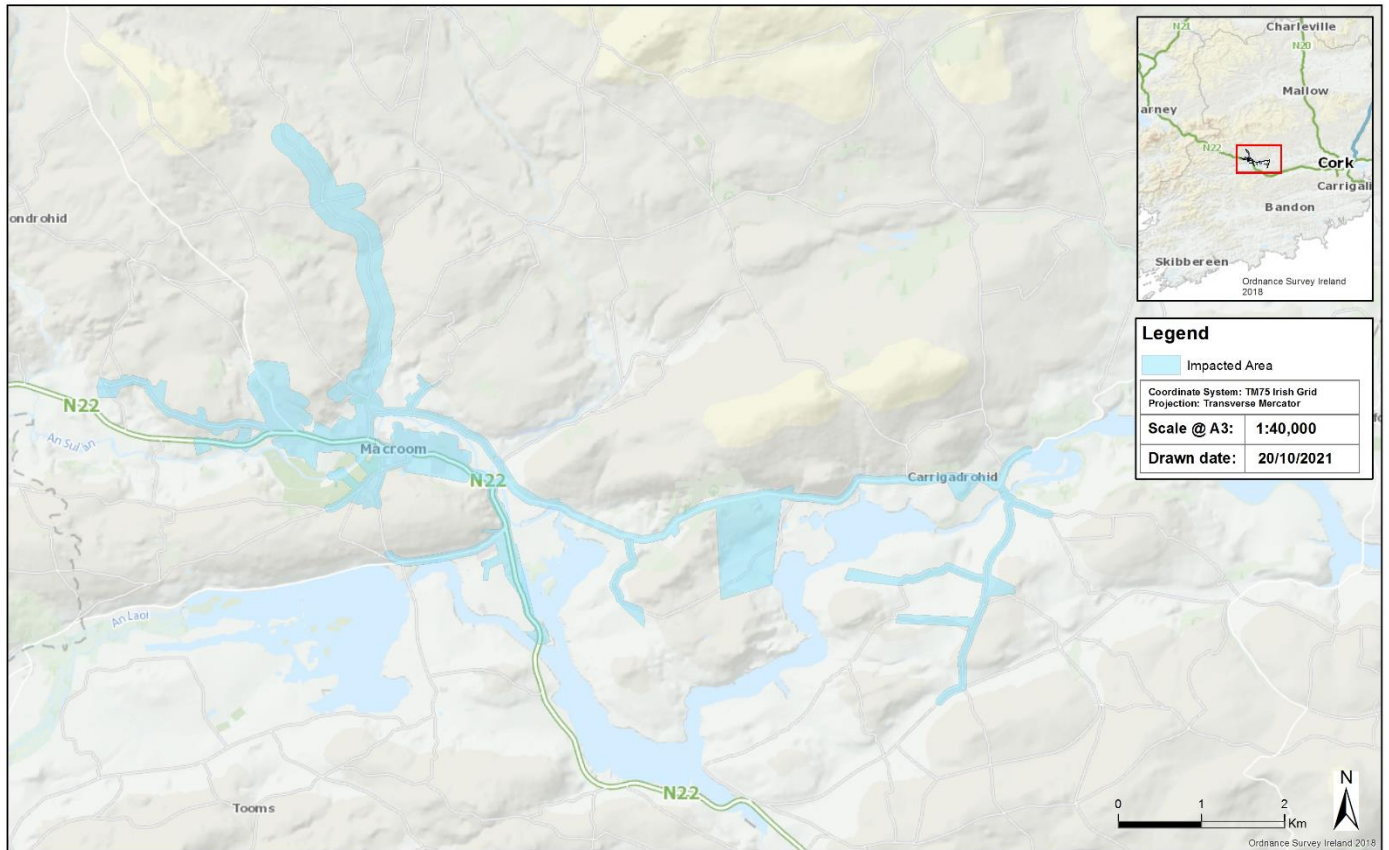
**Date of Boil Water Notice: 13<sup>th</sup> of November 2022**

Irish Water and Cork County Council advise that the water supply served by the **Macroom Public Water Supply** has been issued with a **Boil Water Notice** after consultation with the Health Service Executive. The Boil Water Notice has been put in place as a precaution following deterioration of raw water quality at the water treatment plant that has resulted in the disinfection process being compromised.

This notice only applies to consumers on the **Macroom Public Water Supply** and as indicated **by the shaded blue area in the attached map** who must now **boil water before use**. A map of the scheme, detailing the area affected, is also available on [www.water.ie](http://www.water.ie).

The notice impacts customers in **Macroom town, Codrum, Masseytown, Kilnagurteen, Coolehane, Coolcower, Macloneigh, Carrigadrohid, and surrounding areas**. Customers can check if their property is included by visiting the [Water Quality section](#) of [www.water.ie](http://www.water.ie) and entering the property's Eircode or by calling the Irish Water customer care helpline, open 24/7, on 1800 278 278.

**Macroom Public Water Supply - Boil Water Notice**  
**Estimated Residential Population: 4,148**



**1: Water must be boiled for:**

**You Must Boil Your Water for:**

- Drinking**
- Drinks made with water
- Preparation of salads and similar foods, which are not cooked prior to eating
- Brushing of teeth
- Making of ice

**2: What can you use water for:**

**You can use your Water for the following:**

- Personal hygiene, bathing and flushing of toilets but not for brushing teeth or gargling.
- Boil water by bringing to a vigorous, rolling boil and allow to cool. Cover and store in a refrigerator or cold place. Water from the hot tap is not safe to drink.

### 3: Caution:

#### Please ensure the following:

- Domestic water filters will not render water safe to drink.
- Caution should be taken when bathing children to ensure that they do not swallow the bathing water.
- Discard ice cubes in fridges and freezers and filtered water in fridges. Make ice from cooled boiled water.

### 4: Only use Prepared Water (boiled and cooled) for the following situations.

- Use water prepared for drinking when preparing foods that will not be cooked (e.g. washing salads).
- Prepare infant feeds with tap water that has been brought to the boil once and cooled. Do not use water that has been re-boiled several times. If bottled water is used for the preparation of infant feeds it should be boiled once and cooled. If you are using bottled water for preparing baby food, be aware that some natural mineral water may have high sodium content. The legal limit for sodium in drinking water is 200mg per litre. Check the label on the bottled water to make sure the sodium or 'Na' is not greater than 200mg per litre. If it is, then it is advisable to use a different type of bottled water. If no other water is available, then use this water for as short a time as possible. It is important to keep babies hydrated.

### 5: Advice:

#### Note the following advice:

- Use boiled water for:
  - Drinking any drinks made with water, making ice,
  - Preparation of salads and similar foods, which are not cooked prior to eating
  - Brushing of teeth,
  - Wash your hands carefully after going to the toilet, changing nappies, and before preparing food.
  - Be careful when bathing small children to ensure that they do not swallow bath water.

**Who is most at risk?** Persons with impaired immune systems, young children and older people.

### 6: Take Care:

#### Always Take Care:

Care should be taken with boiled water to avoid burns and scalds as accidents can easily happen, especially with children.

### 7: How long before the boil water notice can be lifted?

***We do not know at present, but Irish Water and Cork County Council will continue to liaise with the Health Service Executive with a view to lifting the Boil Water Notice as soon as practicable.***

**8: How will we keep you informed?**

You will be kept informed through the following media:

Website: [www.water.ie](http://www.water.ie) ;

Irish Water Customer Contact Centre: 1800 278 278

Local Media –Radio and Print

(IW registered vulnerable customers will be directly contacted)

**9: Awareness for commercial premises**

**Irish water request that this Boil Water Notice is placed in a prominent position within your commercial premises**

**Remember to boil water as advised until further notice**

*This notice does not apply to other areas and water schemes in County Cork*

*Ian O'Mahony  
Regional Manager  
Irish Water*

*Kevin Morey  
Director of Services  
Cork County Council*